

The results are in

In autumn 2025, Ebbsfleet Development Corporation conducted its annual Resident Satisfaction Survey across Ebbsfleet to find out what residents think about where they live, their local facilities and services and their health and wellbeing.

The survey followed similar projects conducted in 2024 and focused on 8 new neighbourhood areas.

Almost 900 responses were received to the survey which could be completed online, in person or via post.

The results provide an excellent snapshot of local community views and how the development is growing.



Ebbsfleet 2025

Resident Satisfaction Survey Results



Get in touch



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Ebbsfleet
DEVELOPMENT CORPORATION



Why choose Ebbsfleet?

The **Resident Satisfaction Survey** shows that residents are overwhelmingly positive about Ebbsfleet as a place to live. Respondents are particularly happy with the sense of community, access to nature and the environment.

There is a strong sense of residents feeling satisfied with the local area and feeling safe in the new developments.

As a new and evolving community, these figures are even more impressive!



Where are residents moving from?

- 52% of residents in new developments have relocated from London boroughs.
- 23% have moved from Dartford.
- 14% have moved from Gravesham.
- 5% have moved from wider Kent and Medway.

Satisfaction levels across 8 neighbourhood areas

Sense of Community

- 82% feel there is a sense of belonging in their neighbourhood.
- 87% feel that their neighbourhood is a place where people of different backgrounds get on well together.
- 54% have attended an event or activity within the Ebbsfleet area in the past 12 months.
- 86% are satisfied with the local area as a place to live.
- 51% feel they can personally influence decisions affecting the local area.
- 87% feel safe in their neighbourhood.

Green and Blue Spaces

- 71% are satisfied with parks and outdoor spaces.
- 62% said their access to nature has improved since moving to Ebbsfleet.

Travel and Transport

- 58% are satisfied with bus services.
- 54% are satisfied with cycle routes.
- 80% satisfied with public walkways.
- 64% satisfied with facilities for electric vehicles.



Our Strengths and National Comparisons

- 86% are satisfied with their local area as a place to live. Nationally, the figure is 73%.
- 87% feel safe in their neighbourhood. Nationally, the figure is 78%.
- 82% feel a sense of belonging in their local neighbourhood. Nationally, the figure is 62%.
- 87% agreed that the local area is a place where people of different backgrounds can get on well together. Nationally, the figure is 81%.
- 51% feel they can influence decisions affecting the local area. Nationally, the figure is 24%.
- 87% spend time outside in green and natural spaces every week. Nationally, this figure is 69%.